



March 26, 2020

Web Announcement 2147

## **Attention Personal Care Services and Waiver Services Providers: Submit Adjustment or Void Claim Requests through Provider Web Portal**

Attention provider types (PTs) 30 (Personal Care Services - Provider Agency), 48 (Home and Community Based Waiver for the Frail Elderly), 58 (Home and Community Based Waiver for Persons with Physical Disabilities) and 83 (Personal Care Services - Intermediary Service Organization): Effective March 10, 2020, PTs 30, 48, 58 and 83 submitting Personal Care Services or Waiver claims through AuthentiCare® may submit adjustment or void claim requests through the Provider Web Portal. See the [Electronic Verification System \(EVS\) User Manual Chapter 3 Claims](#) for instructions regarding claim adjustments and voids.